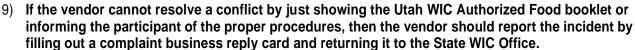# UTAH WIC VENDOR TRAINING MODULE FOR CASHIERS

ASSESSMENT TEST
Annual Training Requirement and Excessive Sanction Points

Use this test between January 1, 2013 - December 31, 2013 – Previous editions will not be accepted

Employee Name: _____   Date: _____

Job Title: _____

Utah WIC Vendor ID Number (*Required)*: _____

Store Name: _____   Store # (if applicable): _____

Store Address: _____

City, Zip: _____

Circle the BEST answer: *State Agency Use Only:* _____

1) **The purpose of WIC (Women, Infants & Children Program) is to:**
   a. Serve pregnant, postpartum & breastfeeding women who qualify
   b. Serve infants & children up to age five (5) who qualify
   c. Provide specific food items that are high in iron, protein, calcium & vitamins A, C, & D to participants of the Program.
   d. All of the above

2) **The participant may buy 20 ounce loaves of WIC approved bread.**
   a. True   b. False

3) **The Retailers role in the WIC Program is:**
   a. Grow their WIC sales so they are more than their food stamp sales.
   b. Provide only those WIC foods indicated on the check in the quantities specified.
   c. Treat all their WIC customers better than their non-WIC customers.
   d. None of the above.

4) **Upon examination of the Utah WIC Authorized Food List, the WIC customer __CANNOT__ purchase:**
   a. General Mills Honey Kix   .
   b. Bagged salads   .
   c. Large white eggs   .
   d. a. & c. are correct

5) **A Store Brand/Private Label refers to food item(s)**
   a. That are brands owned by the retailer or their supplier
   b. That save the WIC Program money
   c. That must be purchased when indicated in the Authorized Food Booklet
   d. All of the above

6) **If a food item is specifically listed by brand name on the WIC check, such as infant formula, then that specific item must be purchased.**
   a. True   b. False

7) **The vendor cannot knowingly provide cash, credit, or non-food items in exchange for WIC checks.**
   a. True   b. False

8) **When accepting Utah WIC checks for redemption, the cashier needs to ensure:**
   a. That the WIC customer places their authorized signature inside the signature box after the cashier places the total purchase price on that specific check.
   b. That the WIC customer selects authorized items that are listed in the Utah WIC Authorized Food booklet
   c. That no sales tax is being charged on a WIC transaction
   d. All of the above are correct

9) **If the vendor cannot resolve a conflict by just showing the Utah WIC Authorized Food booklet or informing the participant of the proper procedures, then the vendor should report the incident by filling out a complaint business reply card and returning it to the State WIC Office.**
   a. True   b. False

10) **If the cashier discovers that the check has had dates, quantities of food items, or descriptions of food items altered in any way, the casher should not accept the check.**
   a. True   b. False

11) **A WIC check may be rejected by the bank if:**
   a. The check was redeemed outside of authorized dates (first and last dates to use).
   b. The signature is missing.
   c. The total amount is missing from the 'pay exactly' box.
   d. All of the above

12) **The vendor CANNOT redeem a cash-value voucher for greater than the maximum amount printed on the front.**
   a. True   b. False

13) **A mistake on the dollar amount of a check or CVV cannot be corrected prior to deposit.**
   a. True   b. False

14) **The vendor MUST place the ACTUAL total purchase price of the fruit and/or vegetables being redeemed on each cash-value voucher.**
   a. True   b. False

15) **A blue or pink pen can be used to write in the total amount on a WIC check.**
   a. True   b. False

16) **The participant __CAN__ pay the difference above the maximum amount stated on the cash-value voucher; if the total cost of the fruit and vegetables that were selected for purchase exceeds the fixed allowable amount on the CVV. (*for example: the fruits/vegetables total $11.30 and the fixed amount on the Cash-Value Voucher is $10.00*).**
   a. True   b. False

17) **The WIC participant may use manufacturer's coupons when purchasing WIC food item(s).**
   a. True   b. False

18) **If a WIC Participant from Colorado is shopping in Utah, it is ok to redeem their Colorado checks.**
   a. True   b. False

19) **The Retailer may contact a WIC participant to correct a WIC check problem.**
   a. True   b. False

20) **The Retailer may set up a separate check-out lane that WIC participants must use.**
   a. True   b. False